- Webinar Invitation –

TRACES WEBINAR SERIES
Discover how to register and use TRACES for the veterinary and plant health sectors

Dear partner-beneficiaries,

Many agri-food products require certificates to enter the EU market. **TRACES** is the EU's online sanitary and phytosanitary certification platform that facilitates this process**.**

This series of webinars aims to help companies and competent authorities in low-and middle-income countries get to know TRACES: how to access it, how to monitor non-compliances, how to create and complete official certificates to the EU and tips for making the process as efficient as possible.

These webinars are led by external experts hired by the European Commission's Directorate-General for Health and Food Safety (**DG SANTE**) who will take participants step-by-step through the TRACES system. The webinars are organised as part of the **AGRINFO** programme, an EU-funded information service that keeps stakeholders informed about new and upcoming EU regulations, and how they affect agri-food and fisheries sectors that supply the European market.

There are **three webinars,** with a duration of around 1h30, each offered in multiple time zones and languages: English, French, Spanish, and Portuguese.

WEBINAR 1 – How to Register to TRACES? (veterinary & plants – open to all)

Choose the time and language that suits you best and register:

- 📅 **23 September** 2025 at **08:00 CEST*** |Language: **English**
- 📅 **24 September** 2025 at **15:00 CEST** |Languages: **French** (Simultaneous translation into **English**)
- 📅 **25 September** 2025 at **17:00 CEST** |Language: **Spanish**
- 📅 **26 September** 2025 at **16:00 CEST** |Language: **Portuguese**
  (*) CEST = Central European Summer Time – Use this link to check the time of the webinar in your country.

Topics include:
- Step-by-step: Create a user account & operator in TRACES
- EU Login: Two-factor authentication changes
- Access rights and roles explained
- Common errors and how to solve them
- Live Q&A

WEBINAR 2 – Discover TRACES Functionalities & Mandatory Use (open to all, but with a **veterinary** focus)

Choose the time and language that suits you best and register:

- 📅 **30 September** 2025 at **08:00 CEST*** | Language: **English**
- 📅 **30 September** 2025 at **16:00 CEST**| Language: **Portuguese**
- 📅 **01 October** 2025 at **15:00 CEST** | Languages: **French** (Simultaneous translation into **English**)
- 📅 **02 October** 2025 at **17:00 CEST**| Language: **Spanish**

(*) CEST = Central European Summer Time – Use this link to check the time of the webinar in your country.

Topics include:

- Common Health Entry Document (CHED) overview
- How to access a CHED and what can be seen / CHED Notification
- Veterinary certificates: From creation to e-signature

- TRACES LMS (Listing Management System): Create, submit and manage lists of establishments approved to export to the EU
- Common issues and time-saving tips for non-EU users
- Live Q&A

WEBINAR 3 – Discover TRACES Functionalities (open to all, but with a **plant and plant products** focus**)**

Choose the time and language that suits you best and register:

- 📅 **07 October at 08:00 CEST*** | Language: **English**
- 📅 **08 October at 15:00 CEST** | Languages: **French** (Simultaneous translation into **English**)
- 📅 **09 October at 17:00 CEST** | Language: **Spanish**
- 📅 **10 October at 16:00 CEST** | Language: **Portuguese**

(*) CEST = Central European Summer Time – Use this link to check the time of the webinar in your country.

Topics include:

- Common Health Entry Document (CHED) overview
- How to access a CHED and what can be seen / CHED Notification
- Phytosanitary certificates: From creation to e-signature

- TRACES connection to IPPC ePhyto Hub
- QlikSense and practical functionalities for authorities
- Live Q&A

Please feel free to forward this invitation to colleagues who may benefit from these sessions.
We look forward to your participation!

The COLEAD & TRACES Teams